Terms and Conditions

Sunshine & Hay, LLC · Last updated: October 21, 2026

By using our website or placing an order, you agree to these Terms. If you do not agree, please do not use the site.

1. About Us

Sunshine & Hay ("we", "us") prepares and delivers meals to homes within our service area. Contact us at info@sunshineandhay.com

2. Accounts

You must be 18 or older to place an order. Keep your login details secure and provide accurate delivery and contact information. You are responsible for activity on your account.

3. Orders and Pricing

An order is accepted when we send you a confirmation email. Prices are shown in dollars and include or exclude taxes and delivery fees as stated at checkout. We may correct pricing errors and will notify you before processing an affected order. Menus and availability may change without advance notice.

4. Payment

Payment is taken at checkout by the methods shown on the site. By providing payment details, you confirm you are authorized to use them. Payments are processed securely by third-party providers; we do not store full card details.

5. Delivery

We deliver to addresses within our service area during the time window we specify on the website. Someone should be available to receive the order, or you should provide safe drop-off instructions. Delivery times are estimates; delays caused by weather, traffic, or other events outside our control are not a breach of these Terms. If delivery fails because the address was incorrect or no one was available, we may charge a redelivery fee or be unable to offer a refund.

6. Food Safety and Storage

Meals are prepared fresh; some items are frozen and some are refrigerated. Refrigerate perishable meals promptly on arrival and consume or reheat them according to the label instructions and before the stated use-by date. We are not responsible for illness or quality issues resulting from improper storage or handling after delivery.

7. Allergens and Dietary Needs

Our kitchen handles common allergens, including milk, eggs, fish, shellfish, tree nuts, peanuts, wheat, soy, and sesame. We list allergens for each meal, but we cannot guarantee any meal is completely free of cross-contact. If you have a severe allergy, please contact us before ordering and use your own judgment. Nutritional information is provided as an estimate.

8. Changes, Cancellations and Refunds

You may change or cancel an order free of charge until 8pm on the Sunday before the delivery window. After that, we may not be able to refund the order. If a meal arrives damaged, incorrect, or unsatisfactory, contact us within 24 hours of delivery with your order number and a photo, and we will offer a replacement, credit, or refund.

9. Acceptable Use

Do not misuse the site, attempt to gain unauthorized access, submit false information, or use it for unlawful purposes. We may suspend or close accounts that breach these Terms.

10. Intellectual Property

All content on the site, including text, images, logos, and recipes, belongs to us or our licensors and may not be copied or reused without permission.

11. Privacy

We collect and use personal information as described in our Privacy Policy.

12. Limitation of Liability

To the fullest extent permitted by law, we are not liable for indirect or consequential losses. Our total liability for any claim relating to an order is limited to the amount you paid for that order. Nothing in these Terms limits liability that cannot be limited by law, including for death or personal injury caused by our negligence, and your statutory consumer rights are unaffected.

14. Changes to These Terms

We may update these Terms from time to time. The version posted on the site when you place an order applies to that order.

15. Governing Law

These Terms are governed by the laws of New Jersey, and disputes will be handled by the courts of Mercer County.